

About our Insurance Services

Legal for Landlords Limited
632-634 Birchwood Boulevard
Fountain Court
Warrington
WA3 7QU

Registered in England and Wales
Company Number: 06957943

1. The Financial Conduct Authority (FCA)

Use this information to decide if our services are right for you.
The FCA is an independent watchdog that regulates financial services.

2. Whose products do we offer?

We only offer insurance provided by the following insurers:

Buildings and Contents insurance is administered by Paymentsshield and underwritten by AXA, Legal and General, LV, RSA, UK General, Zurich and Prestige Underwriting services.

Buildings and Contents Insurance is administered by CETA and underwritten by Geo personal lines, Arkel, Prestige Underwriting services, Property Extra, MIDAS, Amtrust Europe, Ocaso, Covea and Ergo

Optional Home Emergency and Legal Expenses covers are supplied by Arc Legal Assistance Ltd and Legal Insurance Management Ltd and is underwritten by Royal and Sun Alliance plc.

Optional Home Emergency and Legal Expenses covers are supplied and Underwritten by Coplus

Landlords Insurance is administered by Paymentsshield and underwritten by AXA, UK General, Legal and General and RSA

Landlords Insurance is administered and Underwritten by APC underwriting

Landlords Insurance is administered by CETA and underwritten by Geo personal lines, Arkel, Prestige Underwriting services, Property Extra, MIDAS, Amtrust Europe, Ocaso, Covea and Ergo

Tenants Liability Insurance is administered by Paymentsshield arranged on your behalf by Property Guard and is underwritten by UK General Insurance Limited on behalf of Great Lakes Reinsurance (UK) SE

Tenants Liability Insurance is arranged by Lexelle Limited and underwritten by UK General

Tenants Contents Insurance is administered by Paymentsshield and underwritten by Axa, RSA, LV, and UK General Insurance.

Rent and Legal Protection is administered by Legal Protect group and underwritten by R&Q Quest Insurance

Professional Indemnity is administered and underwritten by APC underwriting

Finance Options are available through Premium credit LTD

3. Which Service will we provide you with?

You will not receive advice or personal recommendation from us. You will need to make your own choice about how to proceed.

4. What will you have to pay for our services?

You will not have to pay us a fee for any of our services. You will receive a quotation which will tell you about any other fees relating to this insurance policy.

5. Who regulates us?

LEGAL FOR LANDLORDS LIMITED (COMPANY NUMBER 06957943)

You can check this on the FCA's register by visiting the FCA's website on <https://register.fca.org.uk/s/>

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

In writing: Complaints Manager, 632-634 Birchwood Boulevard, Fountain Square, Warrington, WA3 7QU

By telephone: 0344 567 4001

Email: help@legalforlandlords.co.uk

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service. Their contact details are as follows:

The Financial Ombudsman Service
South Quay Plaza
183 Marsh Wall
London
E14 9SR

Website: www.financial-ombudsman.org.uk

Email: complaint.info@financial-ombudsman.org.uk

Phone: 0800 023 4567 or 0300 123 9123 if calling from a mobile

A full copy of the complaints procedure is available on request.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 90% of the claim, with no upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.